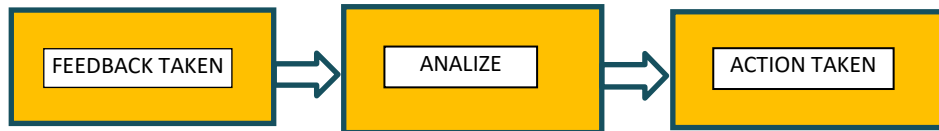


1.4.2: Feedback process of the Institution may be classified as follows: Feedback collected, analysed and action has been taken

Stakeholders Feedback, Analysis and Action taken Report

MKSSS's SOFT collects feedback twice a year on different from students, parents, alumni and employers to improve the quality of academic programs and enhance the credibility of the college.

Process of feedback and action taken



Classification of Feedback of the Stakeholders

1. Collection of feedback
2. Analysis of feedback
3. Action taken on Feedback of stakeholders

Feedback Collected from the stakeholders: In order to improve the quality of academic programs, stakeholders were asked to complete a questionnaire containing several parameters.

1. **Students** : Collection of feedback from the students is carried out every semester i.e twice a year
2. **Alumni:** Alumni feedback is collected as part of Internal Jury which is conducted at the end of every semester
3. **Parents:** Parent feedback is collected after parent meet , during admission process or semester opening
4. **Employers:** Collection of feedback from the employers when the students intern with their companies.
Reponses can be made available as and when required

A report on these feedbacks is submitted to Management and Academic Committee based on the feedback received from students, parents, employers, and alumni. Committee takes the necessary action on the basis of report and instructs the faculties, to act accordingly.